



PRIVACY NOTICE

- I. GRUPO 365 is composed of various companies legally incorporated under Mexican law, with its registered office at Av. Cordillera de los Andes No. 105, 4th Floor, Col. Lomas de Chapultepec I Secc., Miguel Hidalgo, Miguel Hidalgo, Mexico City, Zip Code 11000, Mexico. Pursuant to the provisions of the Federal Law on Protection of Personal Data Held by Private Parties and its Regulations, Grupo 365 is responsible for the processing of the personal data it collects, as well as for its use, protection, and safeguarding.
- II. GRUPO 365 is committed to protecting your personal data by implementing administrative, technical, and physical security measures to prevent damage, loss, alteration, destruction, and/or unauthorized use, access, or processing.

Furthermore, Grupo 365 undertakes not to sell, rent, disclose, or share your personal information with third parties for unlawful purposes or for purposes contrary to your interests.

- III. The personal data that GRUPO 365 may collect includes, but is not limited to:
 - Name or Business Name
 - Address
 - Phone Number
 - Email Address
 - Signature
 - Age
 - Nationality
 - Federal Taxpayer Registry (RFC)
 - Unique Population Registry Code (CURP)

This data may be provided directly by the data subject, by intermediaries involved in the logistics operation, or by authorized personnel of GRUPO 365 via physical, electronic, or telephone means.

The personal data you provide to us will be used for the following purposes:

- a) Primary Purposes
 - To identify and contact the data subject.
 - To promote the services provided by Grupo 365.
 - To maintain customer and/or supplier records.
 - To manage and monitor entrusted foreign trade operations.
 - To provide updates on the status and progress of services rendered.
 - b) Secondary purposes
 - Send informational communications related to the services provided to clients and business partners.
 - Strengthen business relationships with clients and partners.
- IV. GRUPO 365 may transfer personal data to subsidiaries, affiliates, or related companies, as well as to entities with which it maintains business relationships related to foreign trade services, such as shipping agencies, carriers, stevedores, insurers, currency exchange bureaus, and other companies necessary for the provision of the service.



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If you do not consent to the use of your personal data for the purposes set forth in this Privacy Notice, you must express this in writing and notify Grupo 365 through the contact methods listed in Section VII. Otherwise, your consent will be deemed granted.

V. The information provided will be treated as confidential and classified, and may only be used by authorized personnel of GRUPO 365 for the purposes set forth in this privacy notice.

VI. The data subject may exercise their **ARCO** rights at any time:

- Access
- Rectification
- Erasure
- Objection

regarding the processing of their personal data, revoke the consent granted for such processing at any time and in writing, as well as request the restriction of the use or disclosure of their personal data when they consider that their data is not necessary for the purposes set forth in this Privacy Notice.

VII. To exercise any of the aforementioned rights, the data subject may contact GRUPO 365 through the following channels:

Phone: 01 (55) 5520-4690

Email: privacidad@grupo365.mx

The corresponding request will be addressed within a maximum of 20 business days, in accordance with applicable law.

VIII. GRUPO 365 reserves the right to make changes or updates to this privacy notice in response to new legal requirements, internal policies, or changes to the services offered, without prior notice. Any changes will be posted on the GRUPO 365 website.